

Faringdon Community College Fernham Road, Faringdon, Oxfordshire, SN7 7LB

Tel: 01367 240375 Email: Office@fcc.cambrianlt.org Studentservices@fcc.cambrianlt.org

www.fccoxon.co.uk



Monday 14<sup>th</sup> October 2024

Dear Parents and Carers,

The positive partnership between home and school is vital in the success of each student at Faringdon Community College. I have enjoyed starting to meet parents on various occasions and at our very positive recent Open Evening.

In what may be a five-period day followed by afterschool meetings, members of staff will need to apply a 'triage' approach to parental communication and prioritising responses to inquiries. We appreciate your patience and partnership to enable us to allocate our support effectively.

We remind parents and carers to please contact the school and make an appointment rather than simply turning up. Schools are very busy places, and the appropriate member of staff may well not be available during the teaching day.

FCC is a community built on respect, and as in any profession all employees deserve to be treated in this way.

The rare instances of behaviour that is aggressive, abusive or threatening in person, on the telephone or via email is never acceptable and cannot be tolerated in any workplace. On such occasions parents and carers may be asked to leave the site or the call ended, and a meeting arranged to build that positive relationship with a senior leader.

We would like to thank you for your ongoing support and respect in the partnership for the good of all our children and the wellbeing of the staff who work with them.

Yours sincerely

Jonathan Dennett Headteacher



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